

Latrobe Valley Village Inc.

December 2023



Board Bulletin

The Latrobe Valley Village Board of Management meets on the fourth Wednesday of each month. We deal with matters relating to the governance of LVV and receive reports from Board Committees on governance issues and the Senior Management about the operational management of the Village.

End of the year reflections remind us of the fortitude and goodwill of residents, staff and families as LVV continued to ensure the safety of everyone during several COVID-19 outbreaks in this last quarter. While it has been an ongoing frustration for all involved, our utmost concern has always been for the residents and staff well-being without whose cooperation and diligence, containment would be so much more difficult. May we experience fewer outbreaks in 2024.

LVV was awarded as having met compliance for all Aged Care Quality Standards for high quality care following assessor's visits in November. Unannounced assessments occur at any time to ensure providers continue to meet standards. Star ratings on the My Aged Care website is another indicator of quality care.

New provider governance rules require establishment of two new advisory committees. Providers are required to offer a Resident Advisory Committee at least annually. Responses were too few to form a quorum this time and will be offered again in 2024. The voluntary role of Quality Care Advisory Committee chair has been accepted by Ms Linda McCrorey and it will meet for the first time in March 2024. Reports will flow between the Committee and the Quality, Risk and Compliance Committee and Board as mandated. The Australian government is currently in consultation for developing a new Aged Care Act based on a framework that puts the needs of older people at the centre in line with the recommendations of the Aged Care Royal Commission.

LVV welcomed four new Board Members, Brendan Jenkins, Jenine Smith, Anne Gribbin and Alistair Doherty, bringing a total to 11 volunteers with a vast range of skills and expertise. This was evidenced during a Strategic Plan review session conducted to maintain viability, maximize opportunities and confirm the future direction of LVV.

JB Were have been contracted to assist LVV to manage and improve our financial position into the future so that we can continue to provide quality and expert care and remain viable in our community.

Raye Beeching

Chair, Communication Committee

On behalf of the Board of Governance, LVV Inc.