

Latrobe Valley Village

September 2023

Board Bulletin

The Latrobe Valley Village Board of Management meets on the third Wednesday of each month. We deal with matters relating to the governance of LVV and receive reports from Board Committees on governance issues and the Senior Management about the operational management of the Village.

Staff and the Board of Governance congratulated CEO Alison Skeldon on her first anniversary at LVV. Alison has demonstrated exceptional leadership and vision in guiding our team at LVV to meet the challenges and opportunities for the future growth of this community not for profit facility. The needs of our community and stakeholders for exceptional quality of care has always been Alison's drive and leadership.

Laurie Watters, Chair of the Board of Governance welcomed three new volunteers to the Board. Brendan Jenkins, Jenine Smith and Anne Gribbin bring skills and experience from across a broad sector of services and organisations. The value of volunteers in this role cannot be underestimated as they contribute their time, energy and insights towards the future of LVV and the community.

Russell Broadbent MP expressed interest in how LVV was performing in the reformed environment following the Royal Commission and new funding model. CEO was able to convey some of the gaps that have been identified around the new requirements. Russell committed to take the information to his colleagues in parliament.

There has been extensive work done on renewing LVV's website. Navigation of the various service areas that are provided should be easier and informative. A virtual tour of the village and residence has been included along with links to a bequest site and a donation page.

Room access to WIFI is being offered as part of LVV IT strategy and in response to residents and families feedback. There are three options being made available at three levels of cost. It is intended that in the future, residents who want to learn how to use internet will have an opportunity to have some lessons.

As part of Business Review, capital works to refurbish some of the studio apartments in the Retirement Village is being explored. Being able to offer a range of living areas with different configuration could provide more options attractive to people wishing to move into the village.

***Raye Beeching, Chair of the Communication Committee
On behalf of the Board of Governance, LVV Inc.***